# SUZANNE L. WARD, RN, MS, LNCC, CCHP, CCM

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# **EDUCATION**

| Certification as Case Manager   |
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| Certification as Legal Nurse Consultant                                   |
| Certified BLS Healthcare Provider, CPR AED                                |
| Certification as Wisconsin Long-Term Care Functional Screener             |
| Certification as National Correctional Health Care Practitioner - Current |
| Course Completion for Legal Nurse Consultant                              |
| Completed Core Curriculum in Criminal Justice Administration, Concordia   |
| Completed 3000 Supervised Hours with Mentally III/MR/DD Individuals       |
| Master of Science Degree, Health Care Management                          |
| Bachelor of Science Degree, Health  |
| Associate Degree, Professional Nursing – Licensed Registered Nurse        |
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## PROFESSIONAL EXPERIENCE

August, 2011 – Present

RN, Casual, Wild Rose Manor Nursing Home and Rehabilitation

November, 2010 - Present

Case Manager, Humana

Telephonic case management for Humana insurance members with specified chronic diseases.

1999 - Present

Legal Nurse Consultant, iNurse Consulting, LLC

Self-employed LNC for long term care, assisted living, developmental disabilities, mental health, forensics and corrections.

Expert witness, Court testimony and Deposition experience.

July, 2007- October, 2010

Registered Nurse, Care Wisconsin (formerly ElderCare of Wisconsin)
Nursing Case Manager for frail elderly, physically disabled, and
developmentally disabled residents of Sauk and Columbia
Counties. Nurse clinician in active practice.

2006 - July, 2007

<u>Staff Nurse, Wisconsin Dells Living Center – a Beverly Facility</u> PM shift nurse for Medicare, Long Term Care, and Rehab residents. 1995 - 2006 (Retired from State Service - December, 2006)

Nurse; Unit Manager; Supervisor, State of Wisconsin

Nurse Clinician 2, Columbia Correctional Institute, 9/2003 – 12/2006

Nurse Clinician 2, Dodge Correctional Institute, 1/2003 – 9/2003

Unit Manager, Mendota Mental Health Institute, 7/2000 – 9/2002

Nursing Supervisor 2, Central Wisconsin Center-MR/DD, 7/99 – 7/2000

Nurse Clinician 2, King Veterans Home, 10/98 – 7/99

Nursing Supervisor 2, Central Wisconsin Center-MR/DD, 1/98 – 10/98

Nurse Clinician 2, Dodge Correctional Institute, 9/95 – 1/98

(\*) Part Time employment concurrent with State of Wisconsin positions above:

\*2002 - 2004

Registered Nurse, Sunnyview Health and Rehabilitation Center
AM and PM shift nurse for Medicare, Long Term Care and Rehab
residents

\*1999 - 2002

Community Nurse Consultant, Create-Ability, Inc.

Nursing Case Manager for community MR/DD Program clients

\*1997 - 2002

Pharmacy Nurse Consultant, Pharmerica

Facility Case Manager for pharmacy services to Long Term Care, CBRF, Assisted Living, and Group Home clients, Wisconsin and Michigan

1993 - 1995

Staff Education, Infection Control Coordinator, Dodge County Facilities
Coordinator for all staff education, infection control, quality assurance,
and utilization review programs. Charge nurse for Head/Spinal cord
injury unit, psychiatric unit, Alzheimers unit, MR/DD unit. State Certified
Nursing Assistant Instructor, MDS Coordinator

1992 - 1993

Public Health Nurse, Juneau County Public Health

Community Nurse Consultant, Case Manager Mental Health Programs

1991 - 1993

Nursing Supervisor, Columbia County Nursing Home

Supervisor of Long Term Care and Alzheimers/Behavioral Units

1990 - 1991

QA, IC, UR Manager, HCA Parkway Hospital of Madison

Nursing Manager of QA, UR, IC, RM and Safety Programs

1989 - 1990

<u>Associate Director of Nursing, Rural Wisconsin Hospital Cooperative</u>
Coordinator of \$1 Million Robert Wood Johnson Foundation Grant

1989 - 1990

Clinical Nurse Specialist, Dane County Jail/Mental Health Center Dane
County

Clinical Nurse Specialist on the Jail Mental Health Assessment Team

1987 - 1989

<u>Director of Review and Program Development, Wisconsin Peer Review</u> (WIPRO)

Directed Wisconsin review operations for Medicare and Medicaid programs

1982 - 1987

<u>Director of Inpatient Services, Tri-County Human Services Center</u> Directed Mental Health, AODA, MR/DD inpatient staff and programs

1981 - 1982

Team Leader, St. Lukes Hospital of Milwaukee

Led inpatient team for general medical-surgical and psychiatric services

1979 - 1981

<u>Charge Nurse, VA Medical Center, Wood/Milwaukee</u> Charge nurse for acute psychiatric and AODA services

1979

Nurse Clinician, Milwaukee County House of Correction Nurse for minimum security prison health service

1977 - 1978

Nursing Supervisor, St. Mary's Hill Psychiatric Hospital

Supervised Adult, Adolescent, and Child Psychiatric Treatment Units

1975 - 1977

<u>Team Leader, McCauley Neuropsychiatric Institute of San Francisco</u> Nursing leader of acute forensic medical inpatient psychiatric service

1974 - 1975

<u>Counselor, Case Manager, Wisconsin Family Drug Treatment Center</u> Case manager, Women's group leader, Community Drug Treatment

1973 - 1975

Nurse Clinician, Elmbrook Memorial Hospital

Registered Nurse on medical, surgical, pediatric and AODA services

1970 - 1973

NA, Graduate Nurse, Registered Nurse, Community Memorial Hospital of Menomonee Falls

Nursing Assistant, Nurse on medical, surgical, and pediatric units

## **CURRENT UNIVERSITY AFFILIATION:**

1995 – Present

Concordia University of Wisconsin

Adjunct Faculty in Adult Education Programs

Health Care Management

Recent courses taught – 2008-2010: ElderCare, Health Care Ethics,

Health Care Practicum

Criminal Justice Administration

1986 – Present

<u>Cardinal Stritch University</u>

Adjunct Faculty in Adult Education Programs

Business Management

Health Care Administration

## **MEMBERSHIPS:**

ANA – American Nurses Association WNA – Wisconsin Nurses Association AALNC – American Association of Legal Nurse Consultants

#### **PUBLICATIONS:**

"New Opportunity for Nurses, Legal consulting a growing profession", <u>Nursing matters</u>, Volume 14 Number 7, Wisconsin Edition, July 2003.

Medication Administration for CBRF Caregivers. Summer 2002.

Standard Precautions for Community Based Residential Facility Caregivers. 2002.

"Terminology of Medication Errors". Fall 2001.

"Legal Nurse Consultants Have UNIQUE Perspective to Offer". Spring 2001.

"Legal Nurse Consultant vs. Paralegal, Important Role Differences". Spring 2001. 1999.

"Common Medication Errors". Spring 2001.

Safe Medication Administration for Non-Licensed Caregivers.

# May, 2018 Suzanne L. Ward RN, MS, LNC, CCM Deposition and Trial Testimony – Rule 26 Disclosure

William Marsh v. Correctional Medical Services. (C.A. No. 09C-07-120 CHT). Balick & Balick. Jim Drnec (Defense Attorney). Wilmington, Delaware. Expert Witness for Defense - Delaware Correctional Center. DEPOSITION, 2/27 – 2/28/2013.

Donald Martin v. SSM Health Care of Wisconsin. (Sauk County Case No. 12-CV-517). Corneille Law Group. Melita Mullen Schuessler (Defense Attorney). Baraboo, Wisconsin. Expert witness for Defense. DEPOSITION, 5/30/2014.

Estate of Margo Anderson v. Tellurian U.C.A.N., Inc. (Case No. 13-CV-3315). Gingras, Cates & Luebke, S.C. Paul Kinne (Plaintiff Attorney). Madison, Wisconsin. Expert witness for Plaintiff. DEPOSITION, 8/07/2014.

Coger, Cleveland v. Fairlane Senior Care & Rehab Center, LLC. (Case No. 14-013135-NH).

Liss, Seder & Andrews, P. C. Nicholas Andrews (Plaintiff Attorney). Bloomfield Hills, Michigan. Expert witness for Plaintiff. DEPOSITION, 1/05/2016.

Yambert/Callahan v. Office of Sheriff of Lee County, et al. (Case No. 09 L 10). Cunningham, Meyer & Vedrine, P.C., Kipp Cornell/David Burtker (Plaintiff Attorney). Chicago, Illinois. Expert witness for Plaintiff. Inmate death r/t alcohol withdrawal. DEPOSITION, 3/08/2016.

Estate of Mark Richardson, et al. v. Correctional Healthcare Companies, Inc., et al. (Case No.: 15 CV 3200). Thomas C. Lenz. First, Albrecht & Blondis, S.C. (Plaintiff Attorney). Milwaukee, Wisconsin. Expert witness for Plaintiff. Inmate death r/t splenic rupture. DEPOSITION, 7/25/2016.

Estate of Lawrence G. Griffin v. Extendicare Health Services, Inc., et al. (Dane County Case No. 156). Jeff Scott Olson. Jeff Scott Olson Law Firm, S.C. (Plaintiff Attorney). Madison, Wisconsin. Expert witness for Plaintiff. Patient fall and death. DEPOSITION, 8/25/2016.

Michael D. O'Connell v. Village of Mount Horeb, et al. (Dane County Case No. 15-CV-1382). Jeff Scott Olson, Jeff Scott Olson Law Firm, S.C. (Plaintiff Attorney). Madison, Wisconsin. Witness for Plaintiff. Excessive Force. COURT NARRATION, 8/30/2016.

Carl E. Williams and/or Lorraine L. Williams Delaration of Trust. (Case No.: 15 PR 40). Wassel, Harvey & Schuk, LLP., Marra Spring (Plaintiff Attorney for Patricia Ashenfelter), Elkhorn, Walworth County, Wisconsin. Expert witness for Plaintiff. COURT TESTIMONY, 12/05/2016.

Tia Paradis v. Jon Nichols, et al. (Case No. 16-CV-225). Atterbury, Kammer & Haag, S.C. Attorney Alexander Kammer (Plaintiff Attorney). Expert witness for Plaintiff. DEPOSITION, 12/13/2017.

May, 2018

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Ryan Clark v. County of Green Lake, et al. (Case No. 14-C-1402). Jeff Scott Olson Law Firm. Attorney Jeff Scott Olson (Plaintiff Attorney). Expert witness for Plaintiff. DEPOSITION, 12/20/2017.

Mario Avila. First, Albrecht & Blondis, S.C. Attorney Thomas Lenz (Plaintiff Attorney). Life Care Plan. DEPOSITION. 6/19/2018.

# Suzanne L. Ward RN, MS, LNC, CCM

# Nurse Consulting (608) 697-0206 SWardLNC@aol.com

# **Consulting Fee Schedule**

| Initial Telephone Consultation No Charge     |
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| Base Rate Medical Record Review              |
| Travel, Conference, Meeting Time             |
| Expert Witness Preparation                   |
| Deposition Preparation                       |
| Expert Witness Testimony                     |
| Deposition and Court Testimony \$200.00/Hour |
| FAX, Copying, Research Fees Actual Cost      |
| Mileage                                      |
| Air Fare (Paid in Advance)                   |

# Terms and Conditions:

Charges are billed upon completion of services unless other payment arrangements have been made and are payable upon receipt of invoice. A retainer based upon anticipated length of service may be required. A monthly interest charge of 15% will be charged on any outstanding balance after 30 days of invoice date.