# STEVE SINCLAIR

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# **Executive Summary**

Over 30 years of progressive experience in adult male and female corrections from serving as a Correctional Officer to being appointed Secretary of the Washington State Department of Corrections by Gov. Jay Inslee in 2017. Accountable for over 19,000 supervised individuals and over 17,000 incarcerated individuals within 12 correctional facilities and 12 work release facilities.

Experience with all levels in corrections settings within a state correctional system including maximum custody (restrictive housing), work release, reentry and community corrections. Specialty areas include restrictive housing reform, violence reduction, use of force, programming, gender responsive/trauma informed services, correctional culture change and emergency response.

Developed and co-directed the highly successful Sustainable Practices Lab (SPL) at the Washington State Penitentiary resulting in thousands of incarcerated individuals receiving training and work experience in conservation, horticulture, aquaculture, carpentry and many other fields. The program has produced hundreds of thousands of pounds of produce for the facility as well as local residents in need of food. Additionally, SPL has significantly reduced landfill waste through repairs and recycling of goods and materials including reclamation of over 30,000 board feet of wood.

Delicately and successfully navigated and developed years-long productive relationships with numerous diverse stakeholders including the state legislature, victim advocates, Columbia Legal Services, Disability Rights Washington, NAACP, Teamsters Local 117 and the Washington Federation of State Employees.

Recipient of the 2020 Tom Clements Award for Innovation by the Correctional Leaders Association and recognized by Governor Christine Gregoire in 2009 For Excellence in Management.

In 2021, after retirement from 32 years with Washington State Department of Corrections, started the Justice & Liberty Group, LLC (JALG). As an expert I have produced several reports for clients and participated in depositions as well as provided trial testimony. In January of 2022 JALG was retained by the Kansas Department for Aging and Disability Services to conduct and extensive security review and cultural assessment of the Larned State Hospital, following two recent elopements of patients.

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# Knowledge, Skills, and Abilities

#### Culture Change

Expert understanding of the value of creating a balance between security practices and incarcerated individual programs in order to create a safe and humane correctional environment for the incarcerated and the staff who work there. Significant experience through multiple levels of leadership in leading employees through change to enhance correctional culture, improve practices and deliver better outcomes.

#### Systems Change

Demonstrated ability to analyze complex situations to find systemic changes that enhance correctional environments, increasing defensibility of practice and reduced tort liability. Specialized expertise in creating agency policy to address emerging issues based on case law and being proactive to increase humanity in the correctional system.

#### Stakeholder Engagement and Policy Development

Extensive experience working with elected and non-elected members of the legislature and other stakeholder groups including victim advocates and families of incarcerated individuals to find policy solutions to complex social problems and build strategic efforts to move these initiatives forward to become law. Significant experience testifying at hearings and developing relationships with key elected officials with influence over the agency and its budget.

Guided many challenging and adversarial meetings to successful resolutions including collective bargaining agreements, agency policy and public policy. Key stakeholders included Columbia Legal Services, Disability Rights Washington, NAACP, Teamsters Local 117, and the Washington Federation of State Employees.

#### Labor Relations

Skilled negotiator when working with labor unions or special interest groups with a demonstrated ability to find solutions and achieve mutually beneficial outcomes. Led effort to create new Collective Bargaining Agreement (CBA) language to change an age-old practice impacting bid rights for staff assigned to restrictive housing. In subsequent CBA negotiations with the Teamsters local 117 successfully negotiated first time for Interest Arbitration in a state contract.

#### Crisis Management

Skilled crisis manager having successfully led various facilities and groups through numerous crisis situations in a complex authorizing environment. Implemented incident command structure to quickly established highly organized response to acute and on-going crises including 16 months of agency leadership during the COVID-19 pandemic.

#### Leadership Development

Extensive experience mentoring and developing leaders to be successful in their organizations. Significant role in redefining leadership teams to build trust amongst members and establish shared operating norms for teams.

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# **Accomplishments**

#### Secretary – WADOC Headquarters 2017-2021

- Led agency transformation to strengthen alignment between strategic goal to reduce recidivism and agency operations by establishing separate division responsible for successful reentry.
- Developed successful new strategic approach to funding agency budget resulting in the largest budget increase in the agency's history.
- Successfully competed for and was selected by the Vera Institute restrictive housing reform initiative "Safe Prisons, Safe Communities: From Isolation to Dignity and Wellness Behind Bars" Led delegation to Norway to engage in knowledge sharing and immersive learning experience about their world-renowned approach to corrections.
- Established foundation for significant culture change through extensive work with AMEND and the Norwegian correctional system to adapt best practices to the Washington corrections system as part of a broader effort to shift the culture of the agency.
- Successfully led and navigated numerous political dynamics to pass legislation to improve correctional outcomes (see legislative successes)
- Transformed executive management team from dysfunctional to highly cohesive and trusting that eliminated silos and increased collaboration. Prior to this transformation the team was evaluated and determined to be exceptionally dysfunctional based on the "The Five Dysfunctions of a Team" assessment. The post evaluation using the same tool showed a significantly improved culture. Post assessment by the Coraggio Group showed these improvements Trust +93%, Conflict +53%, Commitment +68%, Accountability+50%, Results +72%
- Coalesced agency staff from bottom up to change agency mission statement and values to reflect the importance of delivering humane and people-centered corrections work. Ensured integration of agency values in daily work by changing the employee evaluation process to prioritize adherence to and demonstration of agency values as primary expectations.
- Drove implementation of the agency's first-ever Dynamic Risk tool to assess incarcerated individuals' risk to re-offend.

#### Prisons Director - WADOC Headquarters 2014-2017

- Implemented agency policy that eliminated punishment for self-harm by individuals with mental illness. Reduced length of segregation time for offenders in crisis and improved conditions of confinement.
- Effectively managed the division budget by ending the fiscal year under budget. Designed and implemented an outcomes-based management system for the Prisons Division that focuses on results through the use of performance metrics and quarterly performance reviews
- Created a headquarters outcome-based management system for statewide program managers to clarify roles and responsibilities as well as better align efforts to agency outcomes.

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- Implemented incentives to decrease energy use and carbon production in prisons facilities. Partnered with colleagues to change internal audit process to monitor individual facility corrective action plans in the areas of Safety, Operations Inspections, Emergency Management, and Critical Incident Reviews. Facility operations became more efficient and agency policy compliance increased and agency risk reduced.
- Partnered with Chief Financial Officer to create a facility fiscal management system to better manage the division's budget. The use of this system has created a common language and process. This has resulted in increased performance and better trained emerging leaders with the skills necessary to effectively manage with limited resources.
  - Facilitated the launch of bee keeping programs at all 12 correctional facilities following successful partnership with the Sustainability in Prisons Project to co-host a statewide Bee Summit to promote and expansion of bee keeping within the correctional system.
- Served as agency lead for Teamsters Collective Bargaining Agreement for the 2017-2019 biennium.

#### Deputy Director Prisons - WADOC HQ 2011-2012

- As Deputy Director partnered with the <u>Vera Institute</u> to evaluate the use of max custody in WADOC. This resulted in changes in practice that significantly reduced the use of max custody beds and operating costs.
- Initiated partnership with Disability Rights Washington to better serve offenders with disabilities who are housed in specialized units and max custody. The effectiveness of this relationship has prevented potential litigation and improved our service to individuals with disabilities. Agency lead for Teamster 117 Collective bargaining
- Initiated significant changes to agency Restrictive Housing policy resulting in 40% reduction of time spent in Restrictive Housing pending administrative action.

#### Superintendent – Washington State Penitentiary 2008-2014

- Reduced violence through the application of several strategies including Prisons <u>Cease Fire Model (intervention of gang violence)</u>, Earned Incentive Program, Creation of Sustainable Practices Lab (Job Creation), and Max Custody Congregate Programming. Maintained 30% violence reduction at the Washington State Penitentiary. (<a href="https://results.wa.gov/archived-decrease-rate-violent-infractions-prison">https://results.wa.gov/archived-decrease-rate-violent-infractions-prison</a>)
- Created the <u>Sustainable Practices Lab</u> to reduce idleness and give incarcerated individuals to contribute to our communities and local non-profits. Currently employees over 120 people. Partnered with facility Business Advisors to create a fiscal management system that increased ownership and accountability for facility budgets. Reduced facility expenditures by \$1,000,000 in

first year in food service and plant maintenance.

- One of the first states in nation to create congregate programming in maximum custody so those with greatest need could be afforded opportunities for change. Significantly reduced rate of return to max custody. Engaged staff in shifting culture to reduce violence against staff and need for uses of force.
- Partnered with Washington State University to start a <u>Monarch butterfly</u> rearing program in a specialized living unit to improve the diminishing Monarch population.
- Instituted an Earned Incentive Program (incentive based level system) to expand incentives for well behaving individuals. This system allowed individuals who demonstrated good behavior to have expanded access to recreational activities, fund raising events and other incentives.

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• Re-started facility gardening program to decrease food cost and provide more fresh vegetables for facility population. Reduced food costs and harvested over 175,000 pounds of fresh produce, which went to the facility kitchens and local non-profit organizations.

# Associate Superintendent - Callam Bay Corrections Center & Washington State Penitentiary 2004- 2008

- Led an effort to establish assigned seating in the dining hall that eliminated large scale fights and significantly reduced one on one altercations.
- Worked with office clerical staff to develop violence trends and data collection systems which was instrumental in violence reduction efforts.
- Created a work group of managers, supervisors and officers focused on reducing facility violence through data analysis.
- Created work group to review current practices in population management of the facility segregation unit.
- One of only two agency staff selected to participate in the Executive Excellence Program presented by the University of Washington.

#### Captain – Clallam Bay Corrections Center

- Worked with Roster Manager to create overtime trend analysis to better manage overtime spending. Significantly reduced overtime expenditures.
- Created local Emergency Response Committee to develop a group of subject matter experts to participate in local and statewide audits.
- Led a group of managers and supervisors through a successful audit that resulted in exceptional marks for the facility's security practices.
- Developed a partnership with regional law enforcement agencies for the sharing of resources in various mutual aid events.
- Selected to represent the department in contract negotiations for legislated civil service reform in 2005.
- Designed & implemented facility movement control system (system modeled by other facilities).
- Implemented roster management procedures that dramatically reduced employee grievances related to roster management.
- Received Governor's recognition for facilitating a process improvement team to streamline correctional officer hiring procedures. Greatly increased number of qualified correctional officer applicants which reduced overtime related to vacancies by 150%.

- Facility recognition for exceptional practices developed, planned and led Correctional Lieutenants in process to prepare facility for departmental security management audits Implemented and coordinated Inmate Recovery Team (escape response team) at Clallam Bay Corrections Center and with sister facility.
- Coordinated participation of facility emergency response teams in regional border and narcotics enforcement effort involving local, state and federal law enforcement agencies. Planned and coordinated numerous facility wide searches.
- Developed facility violence trend analysis system to better determine where to deploy appropriate resources for targeted results. Reduced facility violence by over 50%. Acted as leader of the Security Management group for the development of the CBCC Strategic Plan.

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#### **Additional Positions Held**

Shift Lieutenant 1997 - 2000 Washington State Penitentiary

Correctional Sergeant 1995 - 1999 Washington State Penitentiary

Correctional Investigator 1992 - 1995 Washington State Penitentiary

Correctional Officer 1988 - 1992 Washington State Penitentiary

**Special Assignments** 

**Special Emergency Response Team 1989 - 2000** Washington State Penitentiary Squad Leader

**Inmate Recovery Team 1995 - 2000** Washington State Penitentiary Team Leader
Department Coordinator

United States Army 1984 - 1988 Honorably Discharged

# **Groups/Organizations**

Washington Criminal Sentencing Taskforce (Legislative Body) 2020 - 2021 Member

Washington Criminal Justice Training Academy 2017 - 2021 Commissioner

Washington Sentencing Guidelines Commission 2017 -2021 Member

Sustainability in Prisons Project 2016 - 2021 Co-Director

Correctional Leaders Association 2017 - Present Program and Training Committee, Chair

Restrictive Housing Committee, Member

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Correctional Peace Officer Foundation 2017 -2021 Member

American Correctional Association 2014 - 2021 Member

Walla Walla Valley Early Learning Coalition 2008 - 2011 Member

Walla Walla Chamber of Commerce 2008 - 2014 Member

Walla Walla Executive Alliance 2008 - 2014 Member

Inmate Recovery Team Academy 2001 - 2008 Lead Instructor; Agency Coordinator

Boy Scouts of America 2003 - 2004 Scout Master

Statewide Emergency Response Committee 2000 - 2005 Lead Instructor; Agency Coordinator

Departmental Emergency Response Auditor 2000 - 2008 Lead Instructor; Agency Coordinator

Departmental Security Management Auditor 2003 - 2008 Lead Instructor; Agency Coordinator

### **Education/Training**

Master of Public Administration (MPA) 2007 Graduate University of Washington, Daniel J. Evans School of Public Affairs

Cascade School of Executive Excellence 2006 Dan Evans School of Public Affairs, University of Washington

Law Enforcement Officer, Reserve March 1997 – October 1997 Washington State Criminal Justice and Training Commission
Reserve Law Enforcement Academy

Washington State Patrol Investigator September 1992 Washington State Patrol Academy

**Correctional Officers Academy December 1988** Washington State Criminal Justice and Training Commission

# Other Training/Certifications

• Mid-Management November 2000 • First Level Supervision March 1996 • Tracking Operations for Technical Teams April 1994 • Drug Investigator April 1993 • Audio Intelligence Devices (Montana CJTC) May 1993 • Advanced SWAT April 1991 • SWAT Basic October 1989 • Emergency Response Instructor April 1998 • Universal Tracking September 1997 • Firearms Instructor Update April 1997 • H&K MP5 Operator January 1997 • Modified Tactical Team November 1996 • Firearms Instructor June 1996 • Electronic Restraint Devices January 1996 • Polaroid Photography for Law Enforcement October 1995 • Tactical Tracking Instructor September 1995 • Instructor Development September 1995 • The Reid Tech. of Interview & Interrogation May 1995 • Washington State Patrol ACCESS/WACIC 1992 - 1998 • Inmate Tele-monitoring Operations January 1993 • Explosive Entry Techniques January 1991

#### Case Work

- 1. Deposition & Testimony Darold R.J Stenson v. Eldon Vail, et al. No. 08-2-02080-8 (Prevailed in trial)
- 2. Report, Deposition & Testimony December 14, 2021, Vincent Keith Bell v. Yvette Williams, Michele Fisher, City and County of San Francisco et al., Case No.: 3:18-cv-01245-SI, U.S. District Court, Northern District of California, San Francisco Division. (Prevailed at trial)
- 3. Report & Deposition Jack Emmitt Williams v. Lawrence, et al., Case No. 3:19-cv-01369-CRB (PR), U.S. District Court, Northern District of California, San Francisco Division. (Settled)
- 4. Report & Deposition Maurice L. Wallace, #R-10764 v. John Baldwin, et al., Case No. 17-cv-00576- DWD, U.S. District Court, Southern District of Illinois. (On-going)
- 5. Report Odelvin Jacinto Martinez as Administrator of the Estate of Ferdy Isais Jacinto Martinez v. County of Rockland et.al., Case # 21-cv-1276, U.S. District Court Southern District of New York (On going)

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- 6. Report & Testimony Dewayne Earl Bartholomew -Pierce County Superior Court No. 1 Case #. 81-1-00579-1
- 7. Retained Galanda Broadman, PLLC (Cases information pending expert disclosure)
- 8. Retained Sidley Austin, LLP (Some cases information pending expert disclosure) Report Wonder Williams vs Anthony J. Annucci, et al, Case No. 9:20-cv-0147-BKS-TWD Report Troy Hendrix vs Anthony J. Annucci, et al, Case No. 9:20-cv-743 (GTS/TWD)
- 9. Retained Paul, Weiss, Rifkind, Wharton & Garrison LLP (Case information pending expert disclosure)
- 10. Testimony State of Oregon vs James Samuel Defrank Malheur County 9<sup>th</sup> Judicial District of Oregon Case #11094090C

#### Consulting

JALG Commissioned by the Kansas Department for Aging and Disability Services to conduct a Security Review and Cultural Assessment of the Larned State Hospital. January 2022 – April 2022

#### Collective Bargaining & Personnel Matters

Washington PERC # 128405-I-16 Arbitrator's R18 FMCS No. 161203-0576-6 DOC# 1082-3096 Arbitrator's R11